# CROW CANYON HEIGHTS HOMEOWNERS ASSOCIATION April 2024 Newsletter

Website: www.crowcanyonheights.com

The April 2024 newsletter for Crow Canyon Heights (CCH) is available for registered members at <u>www.crowcanyonheights.com</u>. It is also sent via email to all homeowners and residents who have an email address on record. If you wish to stop receiving simply send an email to "<u>cchalert@comcast.net</u>" and write "STOP" in the subject line or in the body of the message.

""We can't solve problems by using the same kind of thinking we used when we created them." (Albert Einstein)

## **NEXT BOARD MEETING** May 16, 2024 @ 7:00 p.m.

<u>Audio/Video Conference bridge attendance info will</u> <u>be provided via email prior to the meeting</u>

> Homeowner Association Services (HAS) Contact Information 2266 Camino Ramon, San Ramon, CA 94583 925-830-4848 925-830-0252 (fax)

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## April 2024

There exists no undisputed data about the origins of April Fools's Day, which is recognized and celebrated as a day of practical jokes around the world. Some claim it was begun by the Roman's with a festival originally named "Hilaria" when the Julian calendar was used in most of the world in 50 BC. There are also references during the Renaissance (14<sup>th</sup> century) for its origin in France, Ireland, Egypt, England, Persia, India and others, and again when most of the world changed to the current Gregorian calendar in the late 1500s, but there remains no agreement on the date by any historians. Have fun but beware!

## **!!IMPORTANT!!**

Every homeowner and resident should have received a notice dated March 25, 2024 explaining the new parking enforcement guidelines. This was sent in the US Mail, has been communicated in past newsletters, and discussed in a number of Board meetings since the Fall of 2023.

Crow Canyon Heights has outsourced parking enforcement to a third party company effective April 1, 2024 (not an April Fools' joke). As explained in the material sent to everyone, *all previously issued parking permits are invalidated as of April 1st*. New forms and information are included in the mailed package.

Any and all questions about parking and parking enforcement are to be directed to our community management company, Homeowner Association Services (HAS). See the contact information provided in the upper left section of this page.

### SECURITY

Recently emergency vehicles were unable to unlock the Oneida entrance gate in response to a 911 call. Fortunately a resident was entering at the same time allowing the EMT vehicle to enter, and immediately reported the problem to HAS. Emergency services (Fire and EMT) have a unique and proprietary key to open security gates, which has been the case for many years. Our gate maintenance vendor was contacted immediately to diagnose and fix the issue, and the fire department was provided with alternate means of entering the property to avoid delays in emergency response until the key issue is resolved.

It has unfortunately become almost commonplace to hear of cases of robbery, assault, and other crimes, some of which occur very close to home. People have been robbed at gas stations in Alamo, or followed home from grocery shopping and robbed in their driveway in Danville and San Ramon at gunpoint, car thefts, packages stolen off front porches, mail theft, and more.

Our security gates are far from foolproof, however, they do represent a meaningful barrier to the criminal element. It is important to be vigilant and report any issue or problem to our management company. Keep their telephone number handy (925-830-4848)

#### FINANCE

Crow Canyon Heights is one of the very few local Associations to avoid raising homeowner dues for 2024. Your Board of Directors and our management company, HAS, invest many hours behind the scenes to review plans and budgets, manage vendors, irrigation costs, insurance coverage, security matters, and general maintenance to keep the community healthy and secure.

The HOA finished last year slightly under budget for the year, and we've managed to build our Operating account funding balance to optimal target levels in the first quarter of 2024. Our Reserve account continues to be in excellent shape.

### **OTHER BUSINESS**

A major project that has been planned for years is about to get underway for CCH. Exterior painting of all buildings is scheduled and funded for 2024. Prior to painting, an extensive review and assessment of required exterior repairs will be conducted for all structures. The exact timing of the project is not yet finalized, nor is the final choice of vendor. You can expect to see various related activities take place as contracts are awarded and work gets underway.

All homeowners will be notified as activities near and around each home are begun with the project. We should all expect requirements will include adjustments and possible modifications and trimming to shrubbery, exterior decorations and trellises, trees in atrium areas and near exterior walls. Some of the front courtyard/atrium entryway areas in two story models will require significant work due to overgrown trees and other plantings.

**REMINDER REPEAT**: We ask again that when leaving the property using one of the pedestrian gates, please take a gate key with you. Jamming branches or other debris in the closing mechanism for re-entry results in future repair costs and defeats the purpose of security fencing and gates. Remembering to take a key isn't hard to do. If you need an extra key contact Colleen or Jennifer at HAS and they can help. This applies to both the Oneida and Shoshone section gates.

For more information including the schedule for upcoming Board meetings, see the CCH web site: (www.crowcanyonheights.com)

Reference the <u>H</u>omeowner <u>A</u>ssociation <u>S</u>ervices (HAS) online system with questions and for information (<u>online.hoaservices.net/</u> <u>CaliberWeb2\_HAS/#!/</u>), or email Jennifer at <u>jtavares@hoaservices.net</u>